

## Lance Franck - NOAA Federal

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**From:** Lance Franck - NOAA Federal  
**Sent:** Sunday, September 8, 2019 11:34 AM  
**To:** \_NWS SR-TAE.Operations  
**Subject:** A Thank You from the NWS Leadership Team!

All,

We received a phone call this morning from Mr. Kevin Cooley (bio [here](#)), who is part of the NWS Leadership Team. You may recall his name from the email we received on Sep. 7th via the Communications Office, extending their appreciation on NWS performance for Dorian. Kevin extended a very heartfelt thank you for the job we're all doing! In particular, he admires and respects our skills and dedication to the forecast challenges, such as Hurricane Dorian. In fact, Kevin said he was awestruck on our performance and dedication. He understands some of the media reports can be upsetting, but wanted to assure us that the leadership team is managing that, and to remain focused on the mission! You may direct questions directly to him or thru Tom.

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Lance Franck  
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