

## Holly Allen - NOAA Federal

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**From:** Holly Allen - NOAA Federal  
**Sent:** Sunday, September 8, 2019 11:35 AM  
**To:** \_NWS SR-BMX.ALL  
**Subject:** Call from Kevin Cooley

All,

Kevin Cooley ([Director, Office of Planning & Programming for Service Delivery \(OPPSD\)](#) [https://www.weather.gov/organization/cooley\\_kevin](https://www.weather.gov/organization/cooley_kevin)) called the office this morning to offer his thanks and support, on behalf of the Executive Council (Louis Uccellini, Mary Erickson, John Potts, John Murphy, Kevin Cooley, Peyton Robertson).

I took down some notes as quickly as I could. Alex, Jason H, and Jim...if I've missed anything, please share.

-"Thank you for how hard you all have been working; we have unlimited respect for your skills, dedication, and the products you issue."

-They understand and respect the actions we took (regarding the tweet), in order to provide the best service for our customers.

-The NWS does not always know in advance of NOAA communications. (He sounded sincere and regretful that this is the case.)

-Louie will be giving the keynote address tomorrow morning (at 8am) at the NWA conference and WILL BE addressing this head on, in a direct way.

-The executive council understands how "corrosive" the NOAA message is. They (the EC) are proud of what we do, what we did and why we did it.

-If anyone has any questions or thoughts, the EC is open to hearing all of them. Anything we want to ask/say, we can do so to Steven and John tomorrow and they will make sure the EC gets them.

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