# N-Wave Quick Links & Resources

N-Wave plays a critical role in supporting the National Oceanic and Atmospheric Administration's (NOAA's) mission while providing secure, high-performance network infrastructure to federal agencies responsible for national security, military operations and public safety. Listed below are some helpful links and resources for N-Wave customers.

### **NEW** Self-Service Ticket Portal
*((track actions, submit comments and review information related to service tickets submitted via N-Wave's Network Operations Center (NOC))*
**tickets.nwave.noaa.gov**

### Notification Subscription Portal
*(sign up for N-Wave notifications and customize rule alerts by selecting a location, FISMA ID and service)*
**notifications.nwave.noaa.gov**

### IP Attribution
**ipam.nwave.noaa.gov/**

### Participant Dashboards
*(showing connections and time series data)*
**dashboards.nwave.noaa.gov/**

### N-Wave Status Dashboard
*(high level dashboard)*
**status.nwave.noaa.gov**

### Enterprise Boundary Protection (eBP) Registration Portal
*(NOAA Cyber Security Center-managed portal for registering externally accessible services through the TIC)*
**eBP External Services Registration**

### Worldview Interactive Map
*Select from six networks*
*(DC Metro, N-Wave, N-Wave Backbone, NESDIS, NOS, X-Wave) and four map layer options (weather, geology, satellite and map)*
**carto.nwave.noaa.gov/worldview3/**

## Need Help? Contact Us

**N-Wave's Network Operations Center can be reached 24 hours a day/7 days a week by phone, email or submission of an service request form**. Three types of service requests are available for customers to select when assistance is needed via the request form:

### N-Wave Request Form:
**sn-tools.grnoc.iu.edu/nwave-request/**

- **New Service Request** - Select if you need a service you do not currently have (i.e. new WAN connectivity, ERAV VPN Group, Managed LAN service inquiry, wireless service inquiry)
- **Change in Service Request** - Select if you currently have a service and would like to modify or expand the service (i.e., add/remove/change ERAV group membership, change VLAN on a port, update prefix list)
- **Request Support** - Select if you require assistance with an existing service (i.e., service outage, service degradation, service quality issues, routine maintenance)

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